

Hot Backup Redundancy

Utilizing dual Network Servers, SIMS I can provide an up to the second backup of all system data to an on-line secondary system. In case of catastrophic hardware failure of either system, the alternate is prepared to assume complete operational functions without delay.

UL Listed



Underwriters Laboratories listings under UL 864, UL 1610 and the new UL 1981 emphasize our commitment to providing the best software in the world.

Data Conversion

Data conversion is available for most automation systems including ABM PC™, Alarm Soft Central Works™, CAPS™, DICE™, Genesis™, Micro Key Central-1™, S.I.S. Alarm Center™ and TAMCO CSM™.

Installation and Training

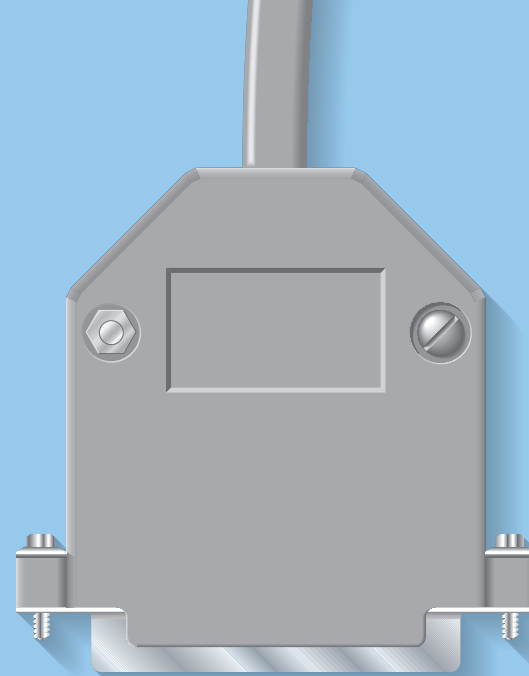
Our Technical Support Group is available for installation and training classes at your office. Alternatively, after review of the demonstration package, site visitation may not be required—only general assistance is needed. Either way the Technical Support Group is standing by to assist you.

Technical Support

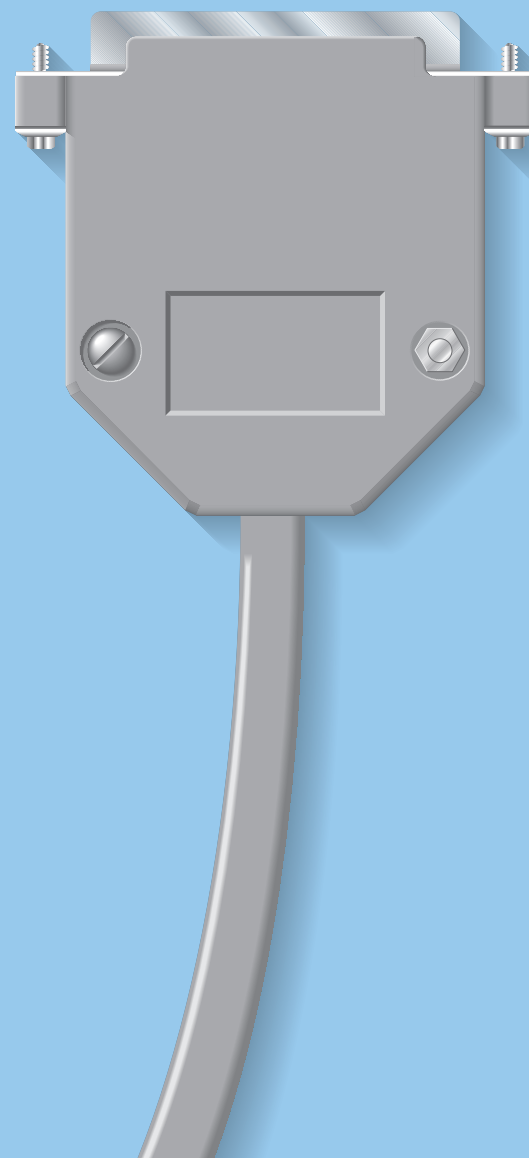
Either economical normal business hours or 24 hour technical support is available—the first 90 days support is free. Both include normal enhancements and North America toll free phone support.

Assurance of Satisfaction

SIMS, Inc. provides a 90 day money back guarantee on our software products. If—for any reason—you are unhappy with your purchase you may return the software for a full, no questions asked, refund.



SIMS I



Central Station Automation Software

Since its introduction in the mid-1980's more central stations have 'connected' with SIMS I than any other automation system. Lightning fast throughput, ease of use and sophisticated capabilities are just a few of the reasons for its continued success.

These advantages, coupled with standard IBM hardware, provide central stations with a viable alternative to proprietary hardware and software of most automation systems—and at an affordable price.

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OVERVIEW

Hardware/Software Requirements

The minimum suggested hardware platform includes:

- IBM PC, XT, AT and 100% compatible computers with 640K RAM;
- Hard Disk (size is dependent upon desired subscriber storage capacity);
- Serial port for each receiver; and
- Modem for auto-dial capability.

SIMS I is multi-user ready for most popular networks including Novell Netware™, PC-MOS™ and a multitude of peer-to-peer NetBIOS networks including CBIS' Network-OS™.

Supported Receivers

Over 80 receivers and formats are currently supported ranging from the Ademco 685 to Varitech V-300 in the standard package.

Foreign Language Versions

SIMS I is currently available in Canadian French and Spanish languages. Additionally, subscriber reports may be generated in English, Canadian French or Spanish on a per account basis.

Capabilities

Account Search is available to instantaneously search by account number, name, address or passcard number.

Placement of an Account on Test—or specific zones—either temporarily or permanently allows events to be auto-logged (i.e., not require operator action to complete). This can be especially effective in neutralizing runaway controls or when installation testing is being performed.

Service Work Orders may be generated and include history on the previous three service calls—providing a brief history in case of recurring equipment failure or subscriber error.

Using Sorting Capabilities, lists of subscribers may be prepared based on any information in the database. For example, you may generate a list of all accounts with matching data such as city. And—as with all reports—you may direct the information to a file on disk for later retrieval.

Subscriber Activity Reports include Open/Close and Chronological (all events) while other reports—geared for central station management—assist in more detailed signal analysis.

Demonstration Disk

Our free, fully functional demo package includes everything needed to introduce you to SIMS I. Install the software, enter up to 15 accounts, connect your receiver(s) and take it for an unlimited time test drive.

SIMS I to SIMS II Upgrades

The SIMS I Central Station Automation platform may be upgraded to SIMS II at any time for only the difference in purchase price. This insures that no matter what or how your needs change SIMS, Inc. continues to insure that your needs will be met today, and tomorrow.

PRI	TIME	ACNT	SUBSCRIBER	STATE	CODE	MSG	COMPL
1	12:40	0001	Tequila Willies	OPN	2	HUA	
	10:21	0012	Dominicks Italian	USR-D	CLO	4D	LOP 10:21
	10:20	0007	Baskins 31 Flavours	USR-6	CLO	96	OPN 10:20
	10:20	0004	Pascal Mr. & Mrs. John		CLO	0	TST 10:20
	10:18	0006	Julio's Pizza		OPN	00	TST 10:18
	10:17	0003	Tony's 'On the Pier'		CLO	-	EAL 10:17
	10:16	0001	Tequila Willies		CLO	B	OPN 10:16
	10:16	0006	Julio's Pizza	USR-8	CLO	B8	OPN 10:16
	10:16	0005	Sun Oil Service Station		CLO	B	ROP 10:16
	09:05	0009	Torrance Surf Shop	USR-1	CLO	11	OPN 09:05
	08:11	0008	Cal's Auto Parts		OPN	6	TST 08:11
	08:11	0002	Fibertec Inc.		CLO	-	OPN 08:11
	08:10	0002	Fibertec Inc.		CLO	B	TUJ 08:10
	07:12	0008	Cal's Auto Parts	USR-4	CLO	B4	OPN 07:12
	07:11	0011	Bank of Plano		CLO	-	LOP 07:11
	07:11	0013	Eldorado Furriers		OPN	7	TST 07:11
	06:44	0013	Eldorado Furriers		CLO	5	OPN 06:44
	06:39	0010	Las Vegas Check Cashing		OPN	9	TST 06:39

Account #: 0001
 Name: Tequila Willies
 Name (Cont): Owner: William Penton
 Address: 13452 Osborne St.
 City: Arleta State: CA
 Phone: 555-1111 Zip: 91331

Time Exception Noted: 12:40
 Acct Type: Comm Keys: 12345
 Password: Water Hole
 Alm Co: SIM
 Code: 2 Message: HUA
 Current Status: OPN

Comments: X-Strt: Osborne & Beachy
 Permit: 1234567

Police Dept: Arleta Police Dept Phone: 555-3333 Notified:

1st To Notify: William Penton Phone: 555-4444 Notified:

2nd To Notify: Evan Horvath Phone: 555-5555 Notified:

3rd To Notify: Tom Johnson Phone: 555-6666 Notified:

Operator's Comments: Req Fol-Up:
 Req Add Pg:

Zone Info: Silent Hold-Up / Dispatch Immediately! Req Add Pc:

MODE: PRIORITY ACTION OPR: SIM 30-MAR-93 12:41:58

Account #: 0001
 Name: Tequila Willies
 Name (Cont): Owner: William Penton
 Address: 13452 Osborne St.
 City: Arleta State: CA
 Phone: 555-1111 Zip: 91331

Time Exception Noted: 12:40
 Code: 2 Message: HUA
 Alm Co: SIM
 Current Status: OPN

Authority: Arleta Police Dept Ph: 555-3333

Follow-Up Actions Taken
 Obtain Badge Number
 Notify CS Supervisor
 Leave Msg for Sales Dept.
 Verify Restore Received
 Follow-up Call to Premise
 Generate W/O if Necessary

Resolution Codes: True Alarm Client Err Equip Err Unresolved

Operator's Comments: Add. Pages Complete

MODE: FOLLOW-UP ACTION OPR: SIM 30-MAR-93 14:13:27

Account #: 0013
 Name: Eldorado Furriers
 Name (Cont): Owner: Levi Brown
 Address: 2821 Townbluff #105
 City: Elk Grove State: IL
 Phone: 555-1111 Zip: 38729

Password: Fur Code: - Message: EAL
 Alm Co: SIM Status: OPN

Comments: Verify all openings that occur outside schedules.

REGULAR SCHEDULE: Mon Tue Wed Thu Fri Sat Sun
 Opn: 0700 0700 0700 0700 0700 0700 0700
 Clo: 1800 1800 1800 1800 1800 1200

TEMPORARY SCHEDULE: Special Opn/Clo (Dates are MMDD)
 Opn:
 Clo: 1800

Early Opn: 10 Late Opn: 10 Late Clo: 30
 Temp Opr Comments:

Passcard: 0017 Name: Simon Warner New State: N

Operator's Opening OK - Verified passcard. Entered temporary
 Comments: schedule. Req Add Pages:

Zone Info: EAL - EARLY OPENING

MODE: ROUTINE ACTION OPR: SIM 30-MAR-93 06:47:15

Traffic/Menu Display

The Traffic/Menu presents exception and auto-logged events and allows menu selection. Event placement is based on the priority and time received. This places the highest priority, oldest exception event in position for single keystroke invocation of the appropriate response display. Expected signals such as tests, openings, closings or accounts on test are auto-logged and do not require operator action.

Priority Action Display

The Priority Action Display is used to respond to events requiring notifications (e.g., panic, fire, etc.) and presents a composite of subscriber data based on the event. The call list may vary depending upon the event type (e.g., a different call list for hold-up and fire alarms) while error-free automatic dialing is accomplished in a single keystroke. The ability to view subscriber database and initiate event Follow-Up are also commanded from this display.

Priority Follow-Up Display

Priority Action Follow-Up is utilized for such additional SIMS features as resolution of events. It is initiated by operations personnel during completion of the Priority Action Display and prompts the operator to perform additional duties in relation to the originating event (e.g., ascertain if a subsequent restore was received). In addition, the incident resolution may be entered to assist in false alarm analysis.

Routine Action Display

The Routine Action Display is presented for events encompassing premise conditions such as subscriber late-to-close, test signal not received, etc. Passcard validation and presentation of a passcard holders name against the number provided is performed in a single keystroke. This display mode may also be initiated through 'Account/Passcard Search' when notification by the subscriber of temporary scheduling alterations is required.

