

Central Station Software That's Simply Out of This World

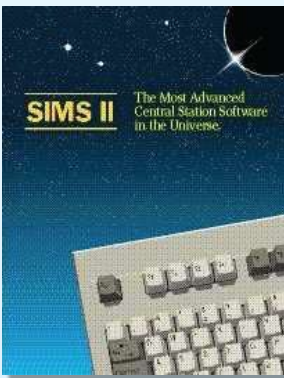
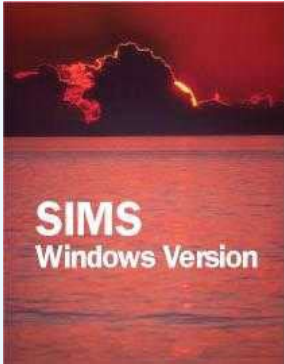
Applied Software Development
for the Alarm and Security Industries.



SECURITY INFORMATION & MANAGEMENT SYSTEMS, INC.



SIMS II Central Station Automation Software



System requirements for this program are a stable windows environment using Windows 98, Windows 2000, Windows XP, Windows Server 2003 or Windows Vista. Minimum memory requirements for Windows 98 are 128 Megabytes of RAM, while 256 Megabytes is recommended for Windows 2000 and 512 Megabytes for Windows XP, 2003 or Vista. Other factors such as processor type and speed; as well as hard disk technology will create a smoother and sometimes even faster operation.

The SIMS II Central Station Automation Software is now a multi-product approach to your Central Station needs.

Utilizing a common database, the original SIMS II and SIMS for Windows allow needs and comfort to be our most important advantage. SIMS II for Windows was developed to take advantage of the additional capabilities offered by Windows over DOS. The DOS version of SIMS II has been a worldwide standard since 1991 and it was a natural extension to rewrite the product to operate under Windows. Because the original SIMS II product was a DOS product and based on full screen operation at 25 lines and 80 character widths, it has come to be a standard and one of the most respected monitoring products in the world. This product does not require the Windows desktop, it can be run in full screen mode and no mouse is required. If one wants to advance with the latest technology its sister product SIMS for Windows is ready to give the advanced user all they can use.

- Legacy DOS users will note that they are not required to re-learn the product, as most of the hot-key shortcuts remain the same.
- Menu choices are the same or very similar to the DOS version.
- The same database files and structures as the DOS version are utilized allowing you to migrate from the DOS platform to Windows and vice versa. This is critical as conversion to a different database engine can be time consuming and require editing of converted data.
- Regeneration and sorting functions are much faster than the DOS version.
- Report generation has been streamlined. For example, in the DOS version different menu selections were provided when generating reports based on the desired format. The Windows version allows you to select the format during report parameter entry.
- An online database and history backup method is an integral part of the program and uses the industry standard Zip format.
- Online help is available.
- Export database from its native format into other formats. For example, you can extract account information and place in dBASE IV files for use in external programs such as Microsoft Excel.

In addition to sophisticated event handling duties, SIMS II provides many other related features geared to the specialized requirements of the Central Station. Some of these include, account linking which allows redirection zones to a completely different account:

- Sub controls may redirect some zones to an alternate account with the appropriate contact list and premise information.
- Backup accounts may be used for subscriber's using dual reporting capabilities (e.g., telephone line control with radio backup).
- Zone accounts may be used for commonly defined zones to eliminate duplicate data entry.
- Notify accounts may be used for chaining an account's call list to another account (e.g., chain stores).

False alarm control is undoubtedly one of the greatest needs in the security industry. While they cannot be completely eliminated, SIMS II provides several means of greatly reducing false alarms that are unavailable in other systems. These methods include:

- Premise verification (when appropriate) of alarms by individual account's zones or all zones. For example, you may perform a premise verification of burglary signals yet no verification on panic or hold-up signals.
- Use of an alarm and cancel delay whereas if a cancel, abort or opening is not received within a specified time after an alarm (e.g., 60 seconds), the event is presented for operator response. However, if the cancel, abort or opening is received before the expiration of this time period the event will not require operator action.

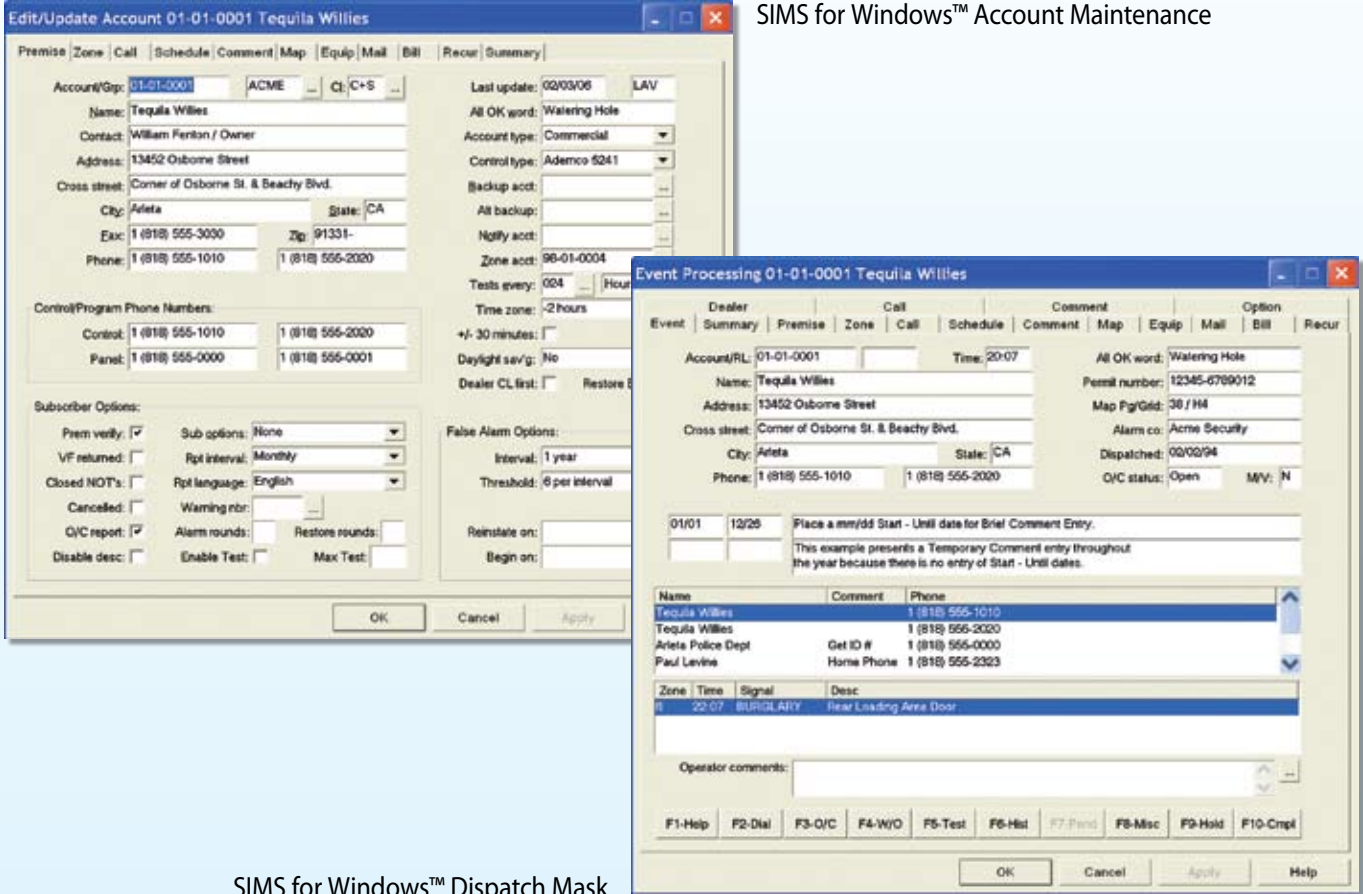
- Use of entry and exit delays during the opening/closing process
- Immediate notification to operators when responding to an alarm of additional signals received for the same account. For example, when responding to a burglary and an opening, cancel or abort is subsequently received during the event handling.

P. Time	Account	Name	Op	Zone	CAC	Dist	Op
21:42	01-01-0001	Tequila Willes	ACME	6	OPN	UNRESTORED	LAV
16:45	* 01-01-0001	Tequila Willes	ACME	6	OPN	BURGLARY	LAV
21:39	01-00-999999	RECEIVER PORTD1 FAILURE	-	-	-	RECEIVER	LAV
15:52	01-01-0011	Tequila Willes	ACME	OP8	OPN	INVALID	LAV
15:15	01-00-999999	RECEIVER PORTD1 FAILURE	-	-	-	RECEIVER	LAV
15:49	01-00-999999	RECEIVER PORTD1 FAILURE	-	-	-	RECEIVER	-
15:43	01-00-999999	RECEIVER PORTD1 FAILURE	-	-	-	RECEIVER	-
15:38	01-00-999999	RECEIVER PORTD1 FAILURE	-	-	-	RECEIVER	-
15:58	01-01-0079	Tequila Willes	ACME	OP8	OPN	OPENING	-
15:58	01-01-0053	Tequila Willes	ACME	OP8	OPN	OPENING	-
15:58	01-01-0011	Tequila Willes	ACME	OP8	OPN	INVALID	-
15:58	01-01-0001	Tequila Willes	ACME	OP8	OPN	OPENING	-
15:58	01-01-0079	Tequila Willes	ACME	OP8	OPN	OPENING	-
15:58	01-01-0053	Tequila Willes	ACME	OP8	OPN	OPENING	-
15:58	01-01-0011	Tequila Willes	ACME	OP8	OPN	INVALID	-
15:58	01-01-0079	Tequila Willes	ACME	OP8	OPN	OPENING	-
15:58	01-01-0053	Tequila Willes	ACME	OP8	OPN	OPENING	-

SIMS for Windows™ Traffic Display

Reports that are effective and concise are second in importance only to sophisticated alarm monitoring functions. Event reports are available and run the full spectrum from All Events to basic subscriber Opening/Closing reports. Management reports are provided to aid false alarm analysis, event resolution and operations personnel monitoring.

SIMS for Windows™ Account Maintenance



SIMS for Windows™ Dispatch Mask

Need to change an open/close schedule for tomorrow—or two months from now? Entry is a single keystroke away.

Have to get in touch with a responsible party? Let the program dial it for you—error free of course.

Problem with equipment at the premises? Generate a work order from within the exception event itself.

SIMS II Priority Action Mask

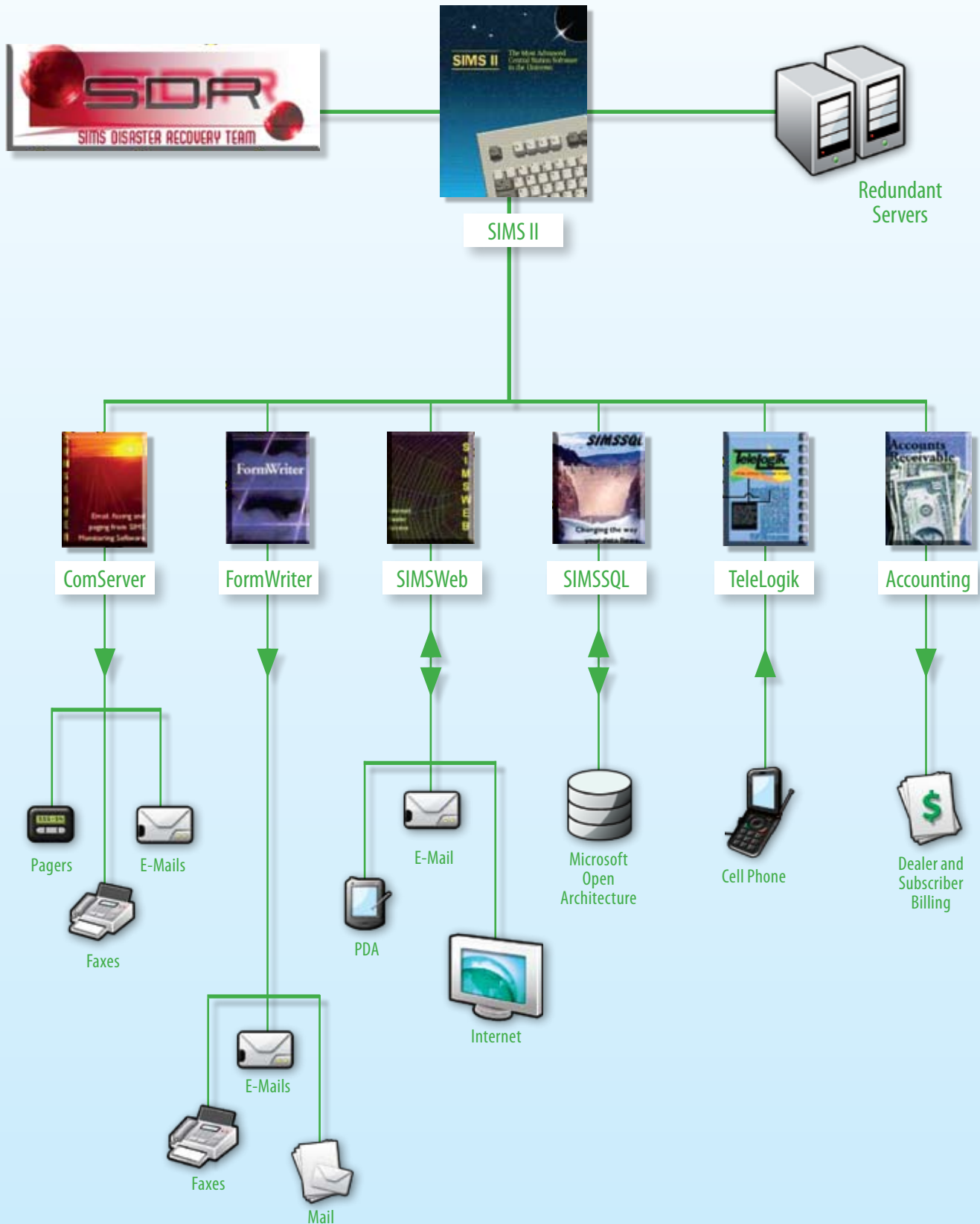
A Map or Video picture says a thousand words. Import them for assistance during the event processing.

Additional functions are grouped together in a drop down menu. Or use a hot-key to access them directly.

Critical information provided within the drop down menu ranges from assistance to the subscriber in using their security system to reviewing past activity. Instantaneous access to important previous police and fire department dispatch information helps with false alarm control.



Turn-Key Solutions from SIMS



Disaster Recovery

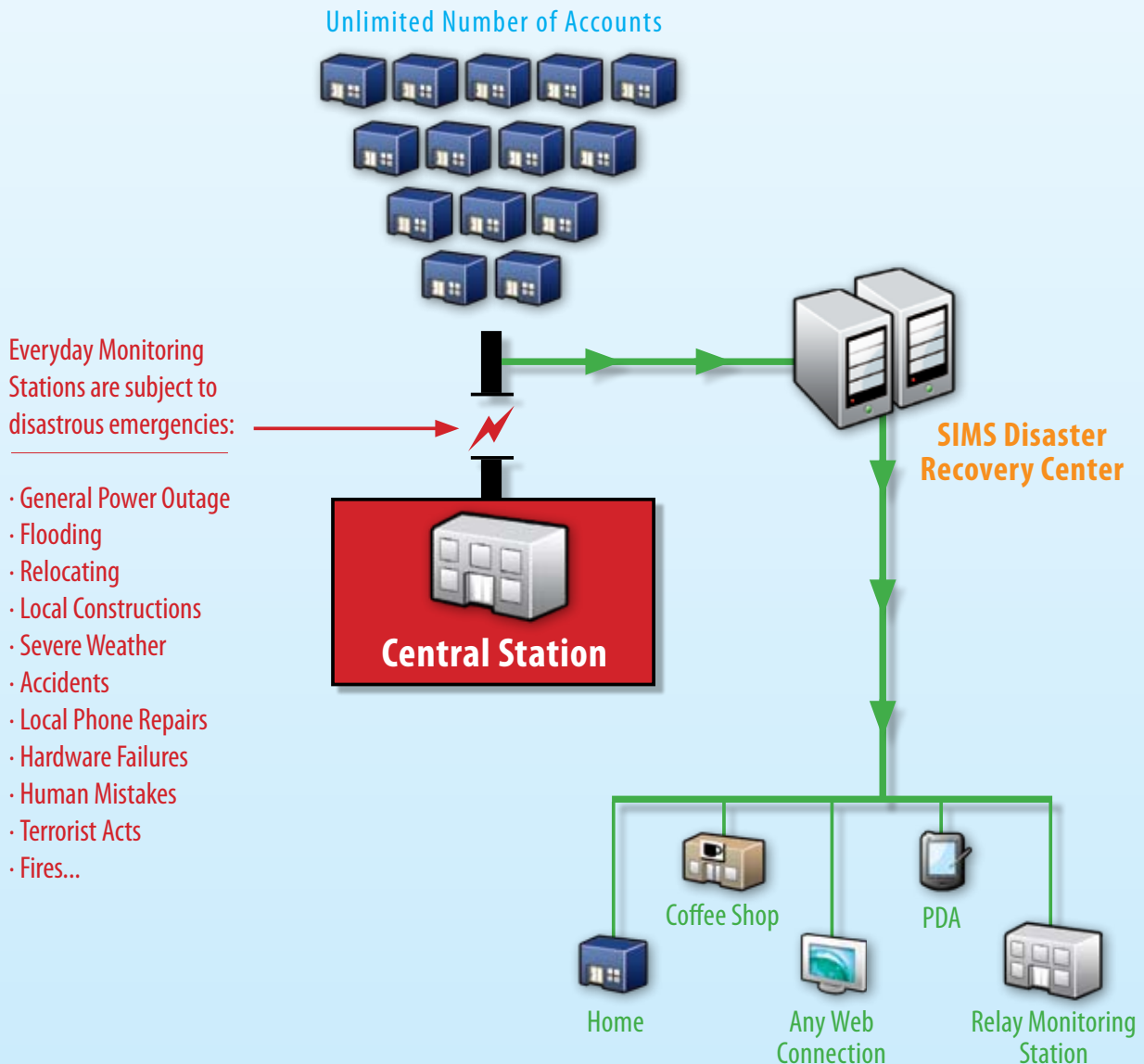
The SIMS Disaster Recovery Center provides secure, offsite storage for all monitoring stations databases.

SIMS current technology demonstrates that an emergency backup Central Station can be up and running in as little as 15 minutes from another station, your local coffee shop or even from your home. All data is encrypted with 128-bit encryption key that only centrals can unlock in case of emergency and can then be accessed remotely from just about any place in the world with internet access.

This extremely affordable and cost-efficient recovery process achieves two very important protections for central stations:

- All databases are protected, automatically backed up and encrypted offsite in a secure environment.
- The SIMS Disaster Recovery Center can be accessed through any internet connection and allows the emergency personnel to take over monitoring within minutes after emergency status, without any loss of monitoring.

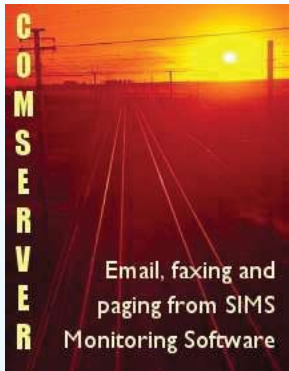
This protection is available at only hundreds of dollars per year instead of thousands per month.



Everyday Monitoring Stations are subject to disastrous emergencies:

- General Power Outage
- Flooding
- Relocating
- Local Constructions
- Severe Weather
- Accidents
- Local Phone Repairs
- Hardware Failures
- Human Mistakes
- Terrorist Acts
- Fires...

ComServer



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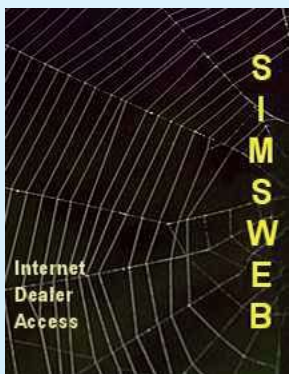
Allows SIMS II, SIMS for Windows, Central Station Manager and FormWriter to send e-mails, faxes and alpha-numeric pagers.

ComServer will allow an intermediate staging point for all system wide e-mails, faxes and pagers messages. ComServer will divide all these types of messages and present them in list box format so that they may be retransmitted and/or printed at the operator's discretion. ComServer typically can reside on the computer used for FormWriter or other SIMS applications in a minimized state.

What are some of the advantages and uses of ComServer?

- Faxes are sent directly via compatible modems or dedicated fax cards. ComServer will support as many as eight outgoing fax lines simultaneously.
- E-mails are sent via the designated SMTP mail server which can be local or remote to the ComServer program via dial-up or dedicated TCP/IP networking. Dedicated TCP/IP connections are preferred.
- Alpha-Numeric pages are sent to their respective carriers by modem.
- No third party TSR's or drivers need to be loaded on the SIMS workstations; ComServer receives its requests across the network by accessing the CSM or SIMS directories.
- SIMS II and SIMS for Windows users can see the status of the fax/e-mail/page written to history as well as the traffic screen as it occurs.
- Detailed transaction logs are kept in the ComServer program.
- Transactions can be viewed, printed and/or re-sent later if needed.

SIMSWeb



System requirements for this program are a stable windows environment using Windows Server 2003. Minimum memory requirements are 512 Megabytes for Windows 2003. Other factors such as processor type and speed; as well as hard disk technology will create a smoother and sometimes even faster operation.

This gives dealers and subscribers access to account database information and history via standard web browser interface.

The SIMSWeb server, located at the Central Station facility uses a dedicated connection to the Internet to allow simultaneous connections to SIMSWeb by dealers or customers.

From the remote perspective, connection to the SIMSWeb server can be accomplished through all sorts of internet accessing medians including dial up, or dedicated connections.

What are some of the advantages of SIMSWeb?

- Allows access through the local ISP to the SIMS database located anywhere in the world.
- Separates the Internet from your in house network providing the securest possible connection.
- Numerous styles of history reports, summary account listings and full database reports.
- Reports can be viewed and/or emailed.
- Account editing supported with multiple levels of granularity so you control what they can change.
- Dealer Traffic files display shows in real time, last 150 signals received on their accounts.
- Out of Service and Service Work Order Reports for streamlining daily operations.
- The Web Server can serve your company home page in addition to SIMSWeb content.

TeleLogik

TeleLogik is designed to provide an interface between central station, installation and service personnel.

What are some of the advantages of TeleLogik?

- It allows authorized users to send various commands to the automation package and retrieve information via a touch tone phone without central station operator intervention. This interactive interface to the central station provides increased efficiency by eliminating operations personnel from performing routine tasks such as placing accounts on and off test.
- Technicians can use TeleLogik to retrieve all their test signals without operator intervention.
- This improved efficiency maximizes the central station's response capabilities to dealers and subscribers. TeleLogik's design includes customization of voice prompts allowing multiple language support. It also includes several Subscriber Functions which can be enabled to allow customers to call TeleLogik to cancel alarms and perform other tasks without operator intervention.



TeleLogik for Widows is currently under development and expected for release in early 2008. This updated version will allow for additional features including Speech Recognition, Continuous Speech Processing (CSP) and Text to Speech (TTS). Text to Speech processing will allow additional features for the technicians including verbal processing of addresses and other important database fields. These types of features will allow SIMS Users to be confident that their software includes all of the most advanced features.

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SIMS LiveUpdate

SIMS LiveUpdate allows SIMS customers to ensure that they have the most current version of our products.

SIMS LiveUpdate checks our FTP server for the most current version of our products and compares it with what you currently have installed on your computer. If a newer version is found it will be downloaded and installed on your computer. SIMS LiveUpdate is provided at no charge to our customers to make upgrading easier and safer for you. SIMS LiveUpdate works with all Windows based products from SIMS.

SIMS LiveUpdate was designed to provide an easy customer interface for updating of all SIMS Windows products. Modeled after Microsoft's Windows Update, LiveUpdate will communicate through the Internet to the SIMS FTP Server to find out if updates exist, identify them for selection and transmit them to the Central Station where they will be installed into the computer.

What are some of the advantages of SIMS LiveUpdate?

- SIMS LiveUpdate will get and receive your updates from SIMS when it is convenient for you.
- SIMS LiveUpdate automatically backs up files to be updated by renaming them to a filename with exclamation mark at the last character of the filename suffix. For example SIMSII32.EXE is renamed to SIMSII32.EX!. This renaming convention will allow replaced files to be manually restored into operation.
- SIMS LiveUpdate only downloads portions of the application that have been updated.



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FormWriter



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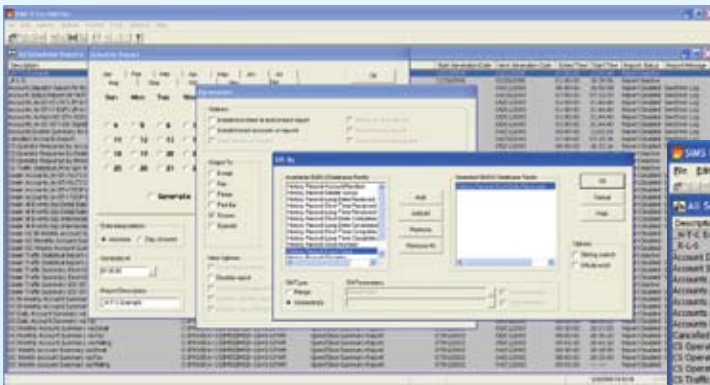
FormWriter allows modification and automatic scheduling of reports.

FormWriter also give you the advantage of additional statistical reports and you can control which fields appear on reports and how the report is formatted. In addition you can schedule reports to run at regular intervals with automatic emailing or faxing of the report to sites or dealers as required.

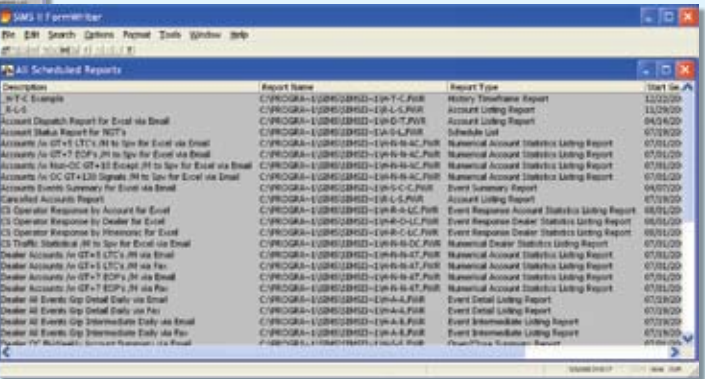
The FormWriter for SIMS Automation program is a Windows 32 bit application (W95/NT/etc) which has very powerful sort/sift algorithms that allow the user to sort and sift by virtually any fields in the SIMS database.

What are some of the advantages and uses of FormWriter?

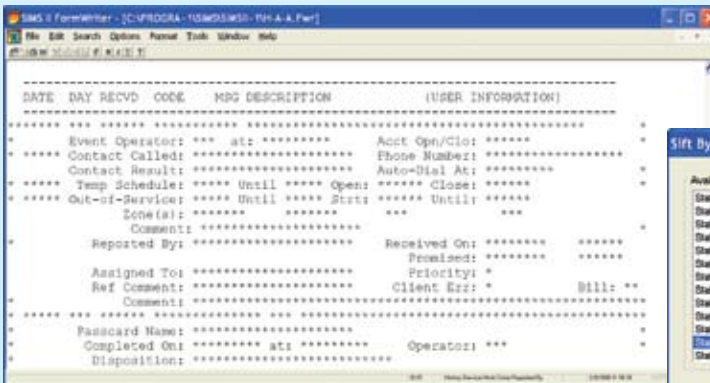
- FormWriter can be used to automatically perform those mundane, repetitive reports that must be done including various Client, Dealer and Central Station Reports. If the report can be done in SIMS II or SIMS for Windows, it can be scheduled and completed automatically in FormWriter.
- FormWriter also allows the modification of its reports and the design and implementation of new reports. If you want to make changes in report adding or removing information this can be accomplished with the FormWriter Report Editor. This feature is also useful in conversion of reports into other languages and allowing FormWriter to service customers with different languages simultaneously.
- FormWriter can be setup to create reports for transmission through email or fax as well as disk file and print out. Imagine all the reports being completed when you arrive.



FormWriter
Parameter Selection



FormWriter
Reports



FormWriter
Report Designer



FormWriter
Sift By

SIMS Operator-Less Workstation

The SIMS OLWS will take over mundane tasks that are normally handled by central station operator personnel.

Typically after an operator makes the decision of whether an event is worthy of Police, Fire or Medical Dispatch their efforts must then be turned to calling subscriber contacts to notify and/or request attendance and inspection. This job can be tedious and in many accounts may require that dozens of numbers be called in an effort to find a willing party to attend.

What are the advantages of the SIMS Operator-less Workstation?

- Can relieve operators of mundane tasks that can be responsible for more than seventy-five percent of total operator time expended on any given event.
- Can handle notifications of troubles, supervisory and non-critical notification.
- Can read the SIMS database and create the necessary words to provide speech notification on events.
- The capabilities of the product will allow quicker and more efficient contact with customers.
- Automatic handling of follow-up contacts creates a substantial reduction in operator time resulting in a lowering of operator labor costs.
- Addresses happiness of operators

Operation – When an operator pulls down a dispatch mask from the Traffic Display, the cursor should be moved to the Contact that the operator wants the OLWS to start with. A hot key may then be used to exit the dispatch mask and start the sequencing of the Operator-less Workstation. While the OLWS has multiple lines only one call is made at a time for any one event, but multiple events from different Subscribers can be worked simultaneously.

The SIMS Operator-Less Workstation takes advantage of Continuous Speech Recognition and Text to Speech Processing and is available in 4, 8 or 23 Channel Versions.



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SIMS Data Engine (SIMSSQL)

This database engine was designed to provide an interface to and from SIMS II to an open architecture environment.

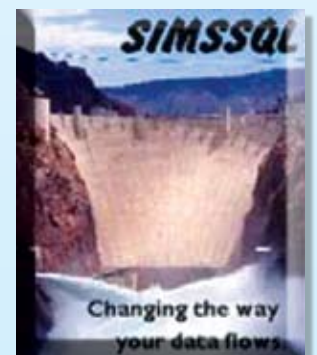
The SIMS II database was originally designed in late 1989 when the now familiar databases either did not exist or were unstable and unsuitable for the Central Station environment. As Central Stations grew in both size and numbers it became obvious that a window into other databases was necessary and to this end the SIMS SQL Database Engine was created.

SQL is by definition not a database, but merely the Structured Query Language that has become the standard method of querying databases within the computer industry. Databases that may use the SQL language are Microsoft Access, SQL Server, Btrieve and many others. Initially and to cover the broadest of utilized databases, SIMS SQL will work with Microsoft Access.

What are some of the advantages of SIMS SQL Database Engine?

- A workable path for industry accounting products.
- A workable base for program expansion to areas such as Service, Prospect Reports and all sorts of time saving programs.
- A workable base for client customized add on programs.

The SIMSSQL Data Engine has uses beyond the normal interface and can be used for other uses as new database insertion into the SIMS II. This can allow loading of additional accounts beyond the current database. By exporting into Access a database may be analyzed to allow for corrections left there by years of database entry. The SIMSSQL simply allows the sought after Open Architecture desired by today's Systems' Personnel.



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VaporPaper



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VaporPaper replaces individual printers on each receiver and records the information in its original format.

VaporPaper is an environmentally friendly hardware and Windows software system. VaporPaper will allow reports to be generated that will allow hard-copy or screen retrieval when necessary or can be placed in "Print All" mode with one keystroke. VaporPaper also allows remote retrieval using a standard Internet Browser. Since the data is captured to disk instead of sent to printers, the noise and dust levels in the central station are greatly reduced. This leads to a quieter and more employee friendly atmosphere. Of course not having to use boxes of paper each day and replace worn print heads all the time is also a bonus of VaporPaper.

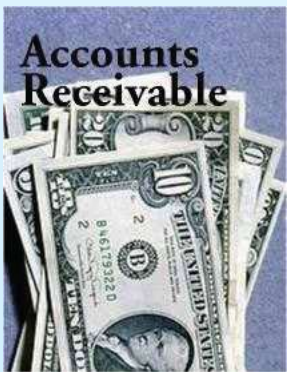
Vapor Paper is a Windows32 based software product which will work with any multi-port serial ports that Windows has drivers or can be configured to work with. The Vapor Paper Collector stores the information in the exact format as it is received and can therefore capture any serial data (not just from receivers).

Besides the Central Station receivers, you can use Vapor Paper to capture data from Phone Systems, Access Control systems, Alarm Panels and any other devices that support a log printer or informational output. For devices which provide a parallel printer port but not a serial port, a parallel to serial converter will handle converting the data to a usable format. Vapor Paper does NOT require any other SIMS products and can be UL listed.

Frankly, VaporPaper is a must for all Central Station environments and is compatible with all Central Station software packages and programs.



SIMS Accounts Receivable



System requirements for this program are a stable windows environment using Windows 98, Windows 2000, Windows XP, Windows Server 2003 or Windows Vista. Minimum memory requirements for Windows 98 are 128 Megabytes of RAM, while 256 Megabytes is recommended for Windows 2000 and 512 Megabytes for Windows XP, 2003 or Vista. Other factors such as processor type and speed; as well as hard disk technology will create a smoother and sometimes even faster operation.

The SIMS Accounts Receivable program provides an Invoicing/Billing capabilities.

This program is tightly integrated with our SIMS automation software providing an integrated database along with support for wholesale and direct billing. Since the SIMS Accounts Receivable program is integrated into the SIMS for Windows program.

What are some of the advantages of the SIMS Accounts Receivable?

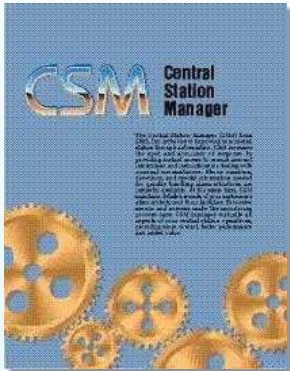
- Provides a direct connection between information from the Monitoring Station and Accounting.
- Allows billing to dealer's third party subscribers on SIMS Billing Codes bypassing the necessity of having a database on these customers.
- Allows for recurring frequencies from 1 day to 99 years.
- Allows for multiple line entries of recurring on each invoice.
- Allows for printing of invoices and statements.
- Allows for dunning or reminder messages based on outstanding amount status.
- Keeps Central station personnel updated with the latest credit status and amounts if desired.
- Individual billing can also be accomplished for those customers that need invoices <or> are direct customers of the Central Station.
- Multiple levels of discounts may be applied, so that Dealers with more customers can look forward to more cost effective pricing. Should your Central Station need more than Customer Billing, SIMS also provides interfacing into QuickBooks and the Peachtree line of full accounting software packages. Consult with SIMS for information on these interfaces and the SIMS Database Engine to enable custom programming or third party solution to reach inside the SIMS database. Your success and satisfaction are always our #1 goal.

CSM Central Station Manager

The Central Station Manager (CSM) from SIMS, Inc. is the key to improving your central station through automation. CSM is a DOS based monitoring software similar to SIMS II but simpler and not as expandable.

Phone numbers, directions, and special information needed for quickly handling alarm situations are instantly available. At the same time, CSM maintains detailed records of your customer's alarm activity and their facilities. Extensive menus and screens make the monitoring process easy. CSM manages virtually all aspects of your central station operations, providing more control, better performance and added value.

- CSM is easy to use—allowing your operators to adjust with a minimum of training. CSM is flexible, and can be customized to suit your company's needs.
- Reports can detail alarm activity of specific accounts, a dealer or operator within a date range.
- Open/Close reports can be prepared with the same flexibility. You can also retrieve lists of accounts, sorted in many different ways and displayed on screen for inquiry purposes, or printed as necessary.



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SIMS I Central Station Automation Software

Since its introduction in the mid-1980's more central stations have 'connected' with SIMS I than any other automation system. Lightning fast throughput, ease of use and sophisticated capabilities are just a few of the reasons for its continued success. These advantages, coupled with standard IBM hardware, provide central stations with a viable alternative to proprietary hardware and software of most automation systems—and at an affordable price.

Account Search is available to instantaneously search by account number, name, address or passcard number.

Placement of an **Account on Test**—or specific zones—either temporarily or permanently allows events to be auto-logged (i.e., not require operator action to complete). This can be especially effective in neutralizing runaway controls or when installation testing is being performed.

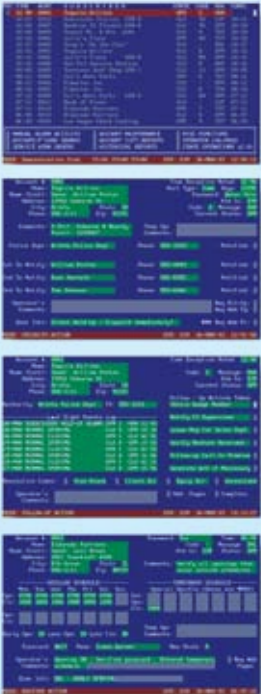
Service Work Orders may be generated and include history on the previous three service calls—providing a brief history in case of recurring equipment failure or subscriber error.

Using **Sorting Capabilities**, lists of subscribers may be prepared based on any information in the database. For example, you may generate a list of all accounts with matching data such as city. And—as with all reports—you may direct the information to a file on disk for later retrieval.

Subscriber Activity Reports include Open/Close and Chronological (all events) while other reports—geared for central station management—assist in more detailed signal analysis.



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Security Information & Management Systems, Inc. (dba SIMS, Inc.) is a software development company for the Alarm and Security Industry. Our software is used in over 2400 central stations world-wide making us the most widely used automation software. Our customers range from small proprietary sites to large sites with hundreds of thousands of accounts.

We are a privately held company which has been in business since 1983 with the release of SIMS I. In 1991 SIMS II was released and even today it still leaves competitors in it's dust. In 1994, SIMS acquired Tamco and the C.S.M. product line. Since then we've developed Telelogik, VaporPaper, SIMSWeb, SIMS for Windows, FormWriter, ComServer and many new products. No other automation software company comes close to matching the real world experience that our employees have in the field. Former alarm installers, fire fighters, police dispatchers and other public safety personnel make up our employee roster.



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