

Requirements

TeleLogik operates under the same operating systems utilized by SIMS II which include:

- DESQView;
- DOS;
- Novell;
- PC-MOS; and
- OS/2.

Hardware requirements include IBM PC, XT, AT and 100% compatibles with 1 MB RAM.

Take Us for a Test Drive

If you would like to review the TeleLogik system contact SIMS, Inc. and we'll be happy to connect you to our in-house system and walk you through a demonstration of its capabilities. Simply give us a call during normal business hours Monday through Friday (excluding holidays) for the TeleLogik phone number and assistance on its use.

TeleLogik

CENTRAL STATION TOUCH TONE ACCESS

TeleLogik is a hardware/software system that operates interactively with SIMS II. It allows authorized users to command various sophisticated functions—and to retrieve information using a touch tone telephone—without central station operator intervention.

This interactive interface to the central station provides increased efficiency by eliminating operations personnel from performing routine tasks (e.g., placing accounts on test). This improved efficiency can be channeled into more critical areas of your monitoring facility. And improved efficiency maximizes the central station's response capabilities to dealers and subscribers when, and as, they require them.

TeleLogik's design includes customization of voice prompts allowing multiple

TeleLogik is designed to intervene and automate duties performed by Central Station personnel. Using a touch tone phone, authorized callers can perform a multitude of tasks normally requiring operator intervention.

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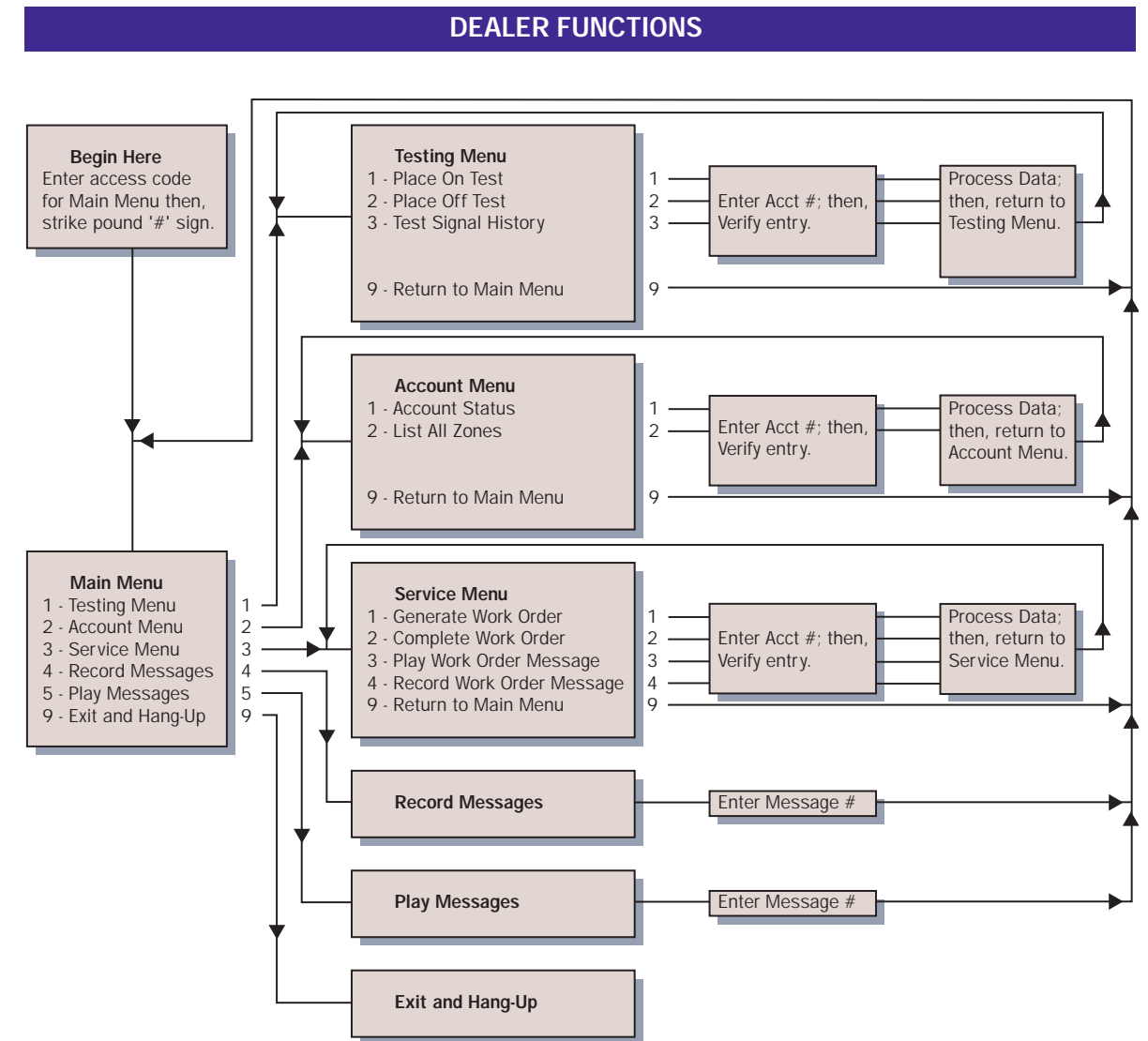
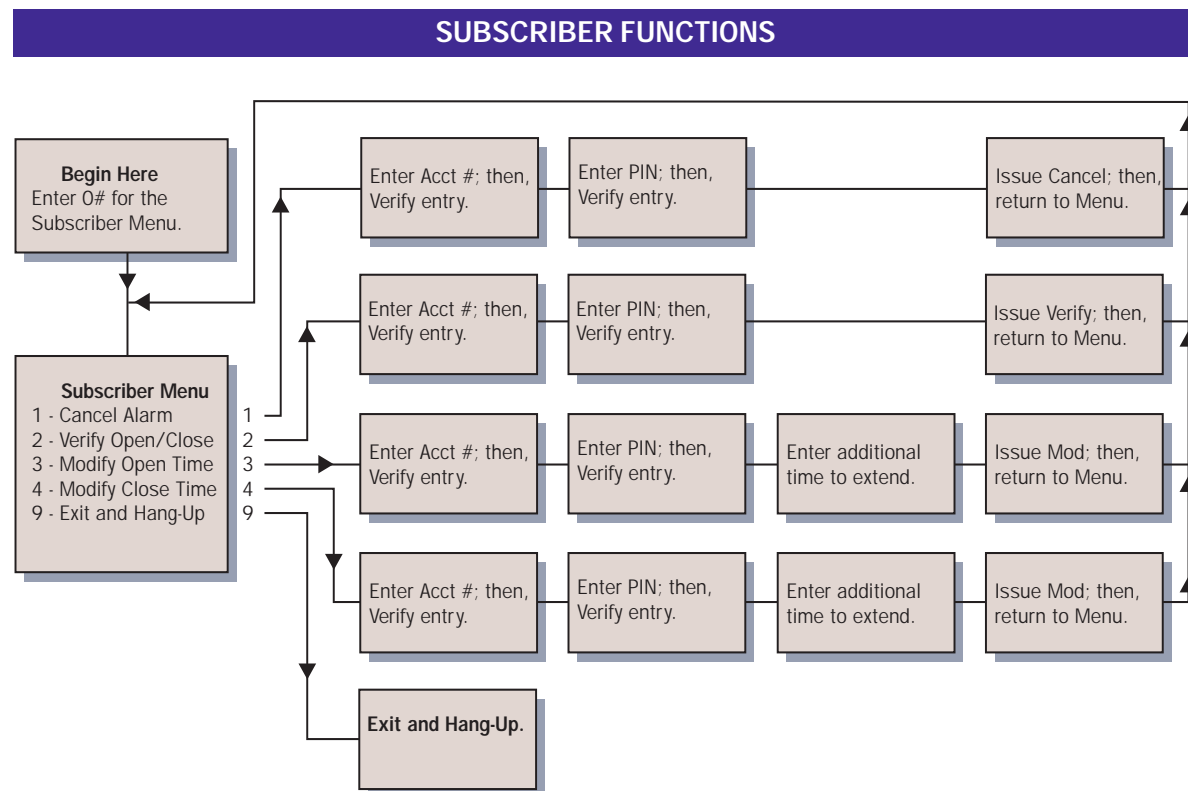
TeleLogik Subscriber and Dealer Functions

In addition to allowing dealers to perform functions, subscribers can also use the system—but only if the dealer has granted them access. Subscriber related tasks include:

- Ability to issue a cancellation signal to the SIMS II Automation System;
- Perform verification of a subscribers opening or closing;
- Allow a subscriber to extend the next expected opening time from one to nine hours; and

- Allow a subscriber to extend the next expected closing time from one to nine hours.

An important security consideration is that the system can be configured so that each dealer may disable any or all of the above capabilities for their accounts. You can even restrict TeleLogik access to certain individuals in each account.



TeleLogik's dealer capabilities include the following:

- Place account on test;
- Remove account from test;
- Retrieve history of signals while on test;
- Retrieve current account open/closed status;
- List zones entered for an account;
- Generate a work order;
- Complete a work order; and
- Record and play generic messages.