

SIMS II Upgrading Step by Step Procedure for SIMS III

April 28th, 2010

Note: There is a method to the SIMS III upgrade that will limit the madness. This procedure will limit the training requirements, downtime and normal issues. Please use this document as an outline on how to proceed.

SIMS III Demonstration Software

If you first would like to view the SIMS III demonstration program then just go to our website at www.simsware.com. Look under Product Information and select SIMS III then download the demo program. Also download SIMS LiveUpdate software program. After installation do a live update for SIMS III for Windows to update it to the latest version. Since this is a new product we ask if at all possible to install it on a computer that has internet access, so if you have questions or problems we can log on and help. You can find videos and documentation for SIMS III also on our website. Once you have installed SIMS III and updated it, you can load the SIMS III and point it to your database if you wish to read your own accounts. This is done by going into "edit SIMS III Settings" and putting in the path where your SIMS II data files are located under "data directory". You may also just run the SIMS III with the default demo accounts that are already in the program. No changes are necessary to do this.

Step 1

First thing you will need to do is get your Primary and Alternate Primary updated to Windows XP or above. A minimum of 2GB of ram is expected in each workstation. Once the OS updates are done, we can start switching to the new "Receiver Server III". This will eliminate the need to run SIMS II for DOS as the Primary.

Once the new Receiver Server III is running in place of the DOS primary and you are satisfied that everything is as it was, then go to next step. Please note that there is no charge for the new Receiver Server III product, but there is a \$300 yearly maintenance fee.

Note: Receiver Server III has a 45 day evaluation period before it expires. Please email Keith Utley at keith@simsware.com and request registration key after your evaluation is complete. You will be billed \$300.00 software maintenance fee for the first year and subsequent years after.

Step 2

If your end desire is to move your database to **SQL** then you have to get your servers updated with Avance. If you need information and a quote to upgrade your servers and operating system to Avance then please contact Keith Utley at keith@simsware.com.

Additional information for Stratus Avance Servers can be found online at <http://stratus.simsware.com>. Once your server upgrade has been successfully completed then SIMS III can be brought up on workstations and training can begin on it. There is a \$5,000.00 site license for the SIMS III product.

Note: If you are just updating the SIMS III to the flat file version (NO SQL) then the Avance servers update is not required, but can still be performed if you wish to migrate from your existing servers. If you have SIMS II ComServer and wish to have SMS messaging, you can upgrade to ComServer III for \$1,000.00 upgrade charge.

Step 3

After the SIMS III has settled down, then we can schedule the SQL Migration. There is a \$5,000.00 fee for the Migration. ***SIMS customers are responsible for all licenses of Microsoft products and in the case of SQL an SQL seat for the server will be required for each computer MAC address that connects to the database. This indicates that only seat is required for the SIMSWeb and a Terminal Server; however this is at Microsoft's discretion.***

Step 4

When the SIMS II to SQL Migration is done ComServer, SIMSWeb and FormWriter must also be upgraded to SIMS III. ComServer will have a \$1,000.00 upgrade fee and will also allow SMS messaging. FormWriter upgrade will have a

\$1,750.00 upgrade charge. SIMSWeb will have a \$1,000.00 fee if upgrading from Windows version <or> \$3,500.00 if from OS/2 version.

CSM USERS

Note: CSM customers will require a full database conversion for Upgrade to SIMS III. Cost is 1.50 per account or \$1,500.00 minimum.

If you require a formal quote to upgrade please contact Keith Utley at keith@simsware.com with your request.

Thank You.